## Cabinet Key Decisions List

## 28 November 2022

| Agenda Item | Report Title  | Decision  |
|-------------|---|---|
| 6           | Neighbourhood CIL Funding<br>Allocation                                     | RESOLVED –<br>that the Neighbourhood CIL spend for 2022/23, as set out in paragraph 5.15 of the report, be<br>agreed.   |
| 7           | Customer Experience<br>Strategy 2022-2026                                   | <ul> <li>RESOLVED –</li> <li>1. that the Customer Experience Strategy 2022-2026, attached as Appendix A to the report, be approved.</li> <li>2. that the Customer Experience Lead be authorised to implement the Customer Experience Strategy and supporting Delivery Plan.</li> <li>3. that the engagement with Overview and Scrutiny Committee on the development and progress of the Customer Experience Strategy Delivery Plan and views on further actions to improve the customer experience be noted.</li> </ul> |
| 8           | Town Hall Quarter - New<br>Neighbourhood - Selection of<br>Preferred Bidder | <ul> <li>RESOLVED –</li> <li>1. that Mace Developments Limited be selected as preferred bidder for the Town Hall Quarter<br/>New Neighbourhood Project.</li> <li>2. that the Executive Director of Place, in consultation with the Mayor and Chief Executive, and<br/>providing regular updates to the Town Hall Quarter Member Steering Group, be authorised to<br/>progress resolution of the delivery programme, complete contractual negotiations and</li> </ul>  |

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|-------------|--------------|--|
|             |              | prepare an initial business plan and to bring these back to Cabinet for ratification and recommendation onto Council.  |
|             |              | 3. that the Associate Director of Property and Asset Management be authorised to continue land assembly negotiations with other landowners across the site, to provide regular updates to the Mayor, Chief Executive and Member Steering Group, and to revert to Cabinet for authorisation for any acquisitions. |
|             |              | 4. that the Regeneration Team to continue to work with other public and private sector bodies to consider the regeneration plans for this area of Watford, working within existing budgets and providing regular updates to the Mayor, Chief Executive and Town Hall Quarter Member Steering Group.              |